

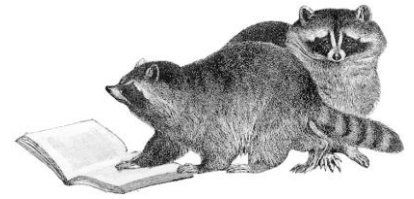
# **VILLAGE OF AMESVILLE**

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**September 30, 2019**

## **VIA ELECTRONIC FILING**

Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W., Room TW-B204  
Washington, DC 20554

Re: Reply to Comments by Buckeye Hills Regional Council Regarding the Rural Digital Opportunity Fund WC  
Docket Nos. 19-126 and 10-90

Madam Secretary:

In reply to comments submitted by the Buckeye Hills Regional Council on September 19, 2019, the Village of Amesville supports the proposal of Buckeye Hills Regional Council. Access to better internet service and speed is essential to our region succeeding in education, business and entertainment. As a community, we have been advocating for better access to broadband for years in the hope it would benefit local entrepreneurs and our regional schools.

To follow up on this issue, the Village Council of Amesville recently filed a complaint against Frontier Communications with the Public Utilities Council of Ohio (PUCO). A copy of that resolution can be found at the end of this letter. It highlights that even though DSL is available to some customers in our area, that service is very spotty and compromised.

The Village of Amesville has hopes that broadband service could attract new entrepreneurs, businesses and artisans to our community and that this could be part of a strategy to create new economic development.

Thank you for your time and consideration.

Gary Goosman,

Mayor, Village of Amesville

## RESOLUTION No 24-19

*A RESOLUTION of complaint regarding the services of Frontier Communications*

*BE IT RESOLVED BY THE COUNCIL OF THE VILLAGE OF AMESVILLE, STATE OF OHIO:*

Whereas: We, the Village Council of Amesville, Ohio, are aware of an ongoing issue with our local internet, telephone, and television provider Frontier Communications.

Whereas: As we are a small community east of Athens, Ohio, we are limited in our choice of service providers; virtually our entire community relies on Frontier Communications for delivery of the above services.

Whereas: For at least the last year, those services are unreliable to the point of endangering the health and livelihood of members of our town.

Whereas: Repeated calls to Frontier have not improved the service and residents have no choice but to call the company on either a landline or from somewhere other than their home and schedule a service call—often weeks in the future.

Whereas: Many residents of Amesville have no cell service and regular internet outages and those in the surrounding area have learned that you must retain your landline because otherwise, if you have a health problem, you may not be able to get help in a medical emergency.

Whereas: This lack of service and insufficient response to service request has caused harm to those that rely on internet for work, phones for emergency communications and general access to the outer world.

It be therefore resolved that we lodge an official complaint against Frontier Communications and requested that the PUCO intervene on behalf of the citizens and businesses of Amesville and the surrounding areas.

Adopted: 9-11-19

Adopted by Council of the Village of Amesville this 11<sup>th</sup> day of September, 2019 with a roll call vote as follows: Jayne Darling – \*, Robin Dewey - \*, Larry Kamody – \*, Barb Klaer - \*, Gary Richards - \* and Shelley Stark - \*.

Attested:

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Mayor Gary Goosman

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Andrea Matthews, Clerk of Village Council

### **CERTIFICATE**

I hereby certify that a succinct summary of the foregoing resolution was published in the official newsletter of the Village of Amesville, and posted at the Village office, Unified Bank, Amesville Post Office, Federal Valley Cafe and Coonskin Crossing.

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Andrea Matthews, Clerk of Village Council